



Head Office: 176 Clooney Road, Greysteel, Co. Londonderry, BT47 3DY

Telephone: 028 71810471

Fax: 028 71811057

Web: www.nicholloils.com

VAT No: GB 253 5505 70

Costsavers Planned Payment

Our Costsavers Payment Plan has been specially designed to help you to spread the cost of heating your home by convenient and secure Direct Debit.

Benefits

- Pay a monthly amount that meets your needs.
- Regular statements keep you up-to-date.
- Price Pledge Guarantee. We won't be beaten on Price!!!
- Priority Delivery.
- Free planned delivery.
- Free entry into our regular Prize Draws.

FAQ's

Q. How do I order?

A. Simply contact us by Free phone on 08000 22 44 22 and speak with one of our dedicated Sales staff who are available to assist you between the hours of 8.00am and 7.30pm Monday to Friday and 9.00am till 3.00pm on Saturdays.

Q. I wish to open a Costsavers Payment Plan. What next?

A. Simply complete the enclosed Costsavers Terms and Conditions acceptance form and Direct Debit mandate and send it to us and we'll do the rest!

Q. How much do I pay each month?

A. This depends on your own usage. We recommend that you start your monthly payments at a minimum of £70.00 - but we can tailor this to meet your individual requirements.

Q. On which date are the payments made?

A. Direct Debits are normally made on the 7th, 15th, 22nd or 30th day of each month.



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FAQ's (Continued)

Q. How can I stay up to date with my account?

A. We will send you a regular statement showing all transactions.

Q. Will my monthly payment change?

A. Monthly reviews of your account will be made to ensure that payments are in line with the ordered quantities. We don't wish to burden you with an increasing bill, so our review will ensure that you never owe more than 4 times your monthly payment. This way Costsavers keep your heating costs under control!

Q. If I want to change my monthly payment amount, what do I do?

A. Simply contact us by telephone 0800 0224422 or email Costsavers@Nicholloils.com and we will make the change for you.

Terms & Conditions

1. All Sales are subject to Nicholl Fuel Oils Ltd terms and conditions of trading.
2. New Customers first order to be paid cash on delivery or prepaid by Debit/Credit card.
3. Monthly Payments depend on your heating oil consumption (min £70)
4. Nicholl Fuel Oils Ltd shall be entitled to a £25 admin fee if the buyer's DD is dishonoured by the bank.
5. Any refunds of credit balances are subject to an admin fee of £25.
6. Nicholl Fuel Oils retain the right to alter any of the above terms and conditions.

As always we would like to thank you for your valued custom.

Please do not hesitate to contact any member of the sales team if you require any clarification.

Yours Sincerely

The Sales Team

Freephone: 08000 22 44 22

Email: costsavers@nicholloils.com



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Please complete and return acceptance of the above Terms and Conditions of Costsavers Planned Payment Scheme along with your Direct Form.

NICHOLL FUEL OILS LIMITED COSTSAVERS TERMS AND CONDITIONS ACCEPTANCE

Name: _____

Address: _____

City / Town: _____

County: _____

Postcode: _____

Account No. _____
(if applicable)

Date: _____

I, _____, have read and accept the above Terms and Conditions of the Costsavers Planned Payment Scheme.

Signed: _____

Please return this completed form to:

NICHOLL FUEL OILS LTD
172-176 CLOONEY ROAD
FREEPOST NAT 8012
BT47 3DY



Instruction to your Bank to Pay Direct Debit

Please complete the whole form using a ballpoint pen and send to:

Nicholl Fuel Oils Ltd
176 Clooney Road
Greysteel
Co. Londonderry
BT47 3DY

Name of Account Holder(s):

Originator's Identification No.

9	9	2	8	9	0
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Bank/Building Society Account Number

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Customer Account Number

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Branch Sort Code

--	--	--	--	--	--

Monthly Amount
(Minimum £80)

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Collected on the
(circle one)

7th 15th 22nd 30th

Instruction to your Bank or Building Society

Please pay Nicholl Fuel Oils Ltd Direct Debits from the account detailed in this instruction subject to the safeguards, assured by the Direct debit Guarantee.

Name and full address of your Bank & Branch:

To The Manager	Bank / Building Society
Address	
Postcode	

I understand that this instruction may remain with Nicholl Fuel Oils Ltd and if so details will be passed electronically to my Bank or Building Society.

Signature(s)

Date:

Banks and Building Societies may not accept Direct Debit instructions for some types of account.

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee:

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Nicholl Fuel Oils Ltd will notify you 14 working days in advance of your account being debited or as otherwise agreed. If you request Nicholl Fuel Oils Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Nicholl Fuel Oils Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when Nicholl Fuel Oils Ltd asks you to,
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us,